

ISL Newsletter – November 2009

This ITSO Services Newsletter discusses Mifare® Classic Customer Media phase out, TCA Migration and stop listing; in addition it investigates the benefits afforded by handheld verification devices.

Mifare® Classic Customer Media Phase Out (CMD 1 & 3)

With the impending deadline for issuance of Mifare® Classic Customer Media (31st December 2009), ISL is currently monitoring all bureau and in-house equipment providers to ensure a smooth transition to alternative customer media.

Department for Transport

Peter Laslett, Concessionary Travel and Ticketing Division for DfT, will be leaving his position at the end of this month, ISL would like to express its gratitude to Peter and wish him every success in his future endeavours. Anna West will provide a first point of contact for DfT's Smart Ticketing Division (smartticketing@dft.gsi.gov.uk).

ISL recently submitted feedback to the DfT Consultation for Smart and Integrated Ticketing; a copy of this is available for member TCAs upon request.

Stop listing

To date the ISL HOPS has registered 343,984 records from stop list submissions and third party contributors.

Replacement ISAMs

ISL would remind all bureaux and in-house TCAs of the importance of securely storing spare or unused ISAMs, to minimise the potential for ISAMs to be lost or stolen. In the event of an ISAM being lost or stolen please notify ISL Helpdesk immediately so that prompt action may be taken to block the identified ISAMs indefinitely. Should replacement ISAMs be required for lost or stolen ISAMs, an associated charge will be incurred by the bureau/in-house TCA of £126.33 per ISAM (non inclusive of VAT).

Test Cards

Given the progression of ITSO smart scheme rollout, ISL would like to remind any TCA willing to contribute cards for POST/ETM testing can do so by contacting the ISL Helpdesk.

User Group

The minutes for the September meeting are available on the ISL Website at the 'User Group' page; the date for the next meeting is to be confirmed.

TCA Migration

Kent & Medway County Council has now successfully migrated away from ISL to become an individual ITSO Licensed Member. ISL now supports 249 TCAs within ENCTS.

Handheld Verification Devices

As part of the work being undertaken in the field of handheld verification devices, ISL has received some useful information courtesy of South Gloucestershire Council, who operate within the Diamond Travel Concessionary Scheme.

In August 2009, some commercially available handheld verifiers (shown in the adjacent image) were used to establish low-level concessionaire data within the TCA, such as pass number, passholder origin, the journey being undertaken, the bus surveyed (including date and time) and the associated bus operator.



Some of this ascertained data is shown below, Figure 1 outlines origin of passholder (South Gloucestershire or external) whilst Figure 2 identifies the origin of external passholders.

Of the 396 passholders recorded by the handheld verifier, nearly 80% were South Gloucestershire passholders. From the remaining passholders external to South Gloucestershire, the most abundant passholders were from Centro (West Midlands), North Warwickshire, Wiltshire County and Herefordshire County.

The handhelds employed by South Gloucestershire do not contain ISAMs or connect to a HOPS, so are limited in their capabilities. They can check a pass is genuine and identify a concessionary pass and issuing scheme, but cannot block a stolen pass (although they may be able to identify stop list and low-level transaction data loaded locally by the TCA). If you would like to discuss these findings in more detail, or indeed discuss the potential of handheld verification devices, please contact the ISL Helpdesk.

Figure 1

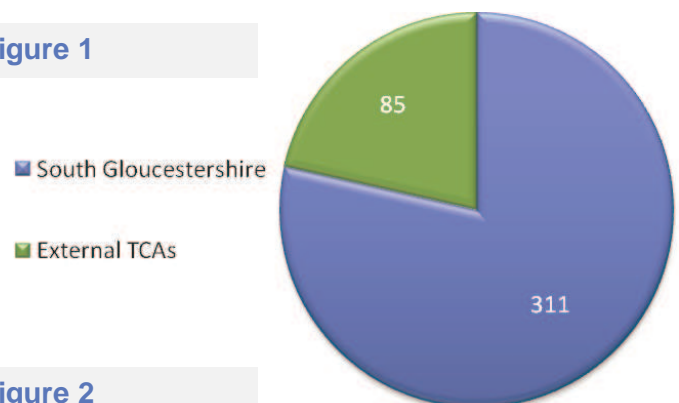
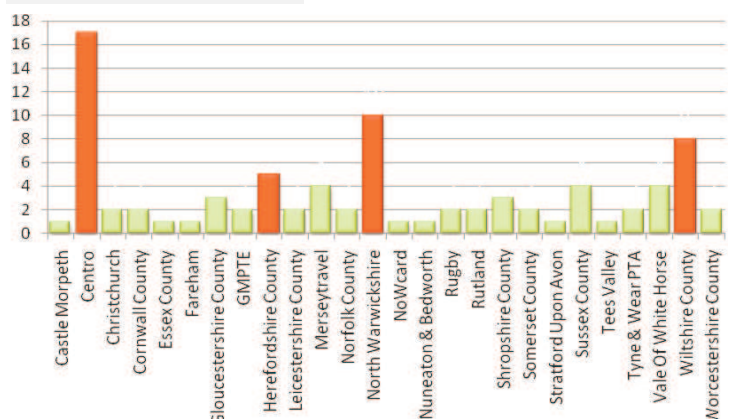


Figure 2



If you have any questions regarding this newsletter, please e-mail helpdesk@itsoservices.org.uk

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